# Lincoln Postal Customer Council NEWSLETTER

www.lincolnpcc.com

September 2017

Time is running out... Register for this exciting event today!



# 2017 LPCC Morning Workshop Tuesday, Sept. 26th, 2017 Continuing Education Center SCC • 301 S 68th, Lincoln

This informative, half-day event kicks off with breakfast, followed by two sessions presented by dynamic speakers! Our sessions will cover the following important topics:

#### GENERATION GAPS AND COMMUNICATION CHAOS CURE

Will Wooten and Paul Larimore, veteran Sales Trainers for Shelter Insurance Companies have enjoyed training, entertaining and performing for many years. Their interactive programs, Generation Gaps and Communication Chaos Cure will entertain, inform and inspire change.

### RETURNED MAIL, ANCILLARY ENDORCEMENTS AND MAIL PIECE DESIGN

Mailing today has become more complex. Decisions about class of mail and how the mail is prepared can impact delivery, postage, and overall success of your organizations mail. Topics include:

- · Mailpiece Design
- Postage Payment Options
- Full Service Intelligent Mail
- Impact of Correct Addressing
- USPS Resources: Postal Pro, Postal Explorer, and more

Join us for an interactive postal overview to answer your questions and point you to the right resources in the future.

### **QUALITY CONTROL IN MAIL CENTER OPERATIONS**

In today's competitive environment, "good enough" is no longer "good enough." Privacy regulations and customers' expectations require mailers to provide defect-free documents, in the right envelope, and with the correct address. This workshop will explain why quality control is important for every mail operation and how to integrate quality control with your existing processes. Learn the differences between TQM, Six Sigma, ISO 9000, and other quality control methods, and how they can be used in your print and mail operations.

### INTEGRATION OF SOCIAL MEDIA AND TRADITIONAL MAIL

Social media's role as an effective marketing channel is well established. What's changing and continues to evolve is how social media is being used for direct marketing purposes, especially in the world of direct mail. During this session, Randa will share with you an integrated case study and three fundamental ways to combine direct mail and social media for additional marketing success.

Deadline to register is Thursday, September 21st, 2017

## 2017 Mailers Worshop Registration Form

Please mark which business sessions you plan to attend:

9:00-10:00 am  ☐ GENERATION GAPS – Will Wo	poten and Paul Larimore	
□ RETURNED MAIL, ANCILLAR' PIECE DESIGN – Alison Hall	Y ENDORCEMENTS AN	ID MAIL
☐ QUALITY CONTROL IN MAIL  - Mark Fallon	CENTER OPERATIONS	5
10:15-11:15  COMMUNICATION CHAOS C  Larimore	CURE – Will Wooten and	Paul
□ INTEGRATION OF SOCIAL M - Randa Zalman	IEDIA AND TRADITION	AL MAIL
□ RETURNED MAIL, ANCILLAR' PIECE DESIGN – Alison Hall	Y ENDORCEMENTS AN	ID MAIL
Name*	☐ Bringing a first time LPCC attendee:  Name of guest attendee*	
Company Address*	☐ The LPCC would like to thank all of the participating sponsors for their financial support of our 2017 Workshop. As a benefit, the LPCC will provide to them a list of all attendees of today's event. If you prefer to have your name excluded from that list, please check here.	
City State	Please complete the information and mail one copy for each attendee along with your check made payable to the Lincoln Postal Customer Council to:	
Zip	Lincoln Postal Customer Council PO Box 81283 Lincoln, NE 68501-1283	
Telephone	Cost: \$45 per person DEADLINE TO REGISTER IS 09/21/17	
Email Birthday*	Location: Continuing Education Center SCC (301 S 68th, Lincoln, NE)	
*SCC registration requirement	Questions: Please call 402.473.1602	Or register online at lincolnpcc.com
☐ I have special needs for the day:		

■ Handicap Accessibility

Other:

### LPCC EXECUTIVE BOARD

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Kevin Ziska

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University of Nebraska - Lincoln



### Lincoln Postal Customer Council

UNITED STATES POSTAL SERVICE P.O. BOX 81283 LINCOLN, NE 68501-1283 FIRST-CLASS MAIL
US POSTAGE
PAID
U.S.P.S.
G-10

### **Lincoln PCC Events**

more info at lincolnpcc.com

9/26/17

LPCC Workshop

SECC

11/7/17

LPCC Quarterly Luncheon *Valentino's Grand Buffet*.

Lincoln

2/2018

LPCC Quarterly Luncheon

5/2018

LPCC Quarterly Luncheon

### **Greater Omaha PCC Events**

more info at greateromahapcc.com

9/21/17

National PCC Day Omaha Advertising X!

3/2018

Quarterly meeting Location TBD

6/2018

Quarterly meeting Location TBD

6/2018

GOPCC Annual Golf Outing

Quarry Oaks

### U.S. POSTAL SERVICE CONTACTS

Ashlee Hansen: .......402-930-4447

Business Service Network

Supervisor, Business Mail Entry

Mailpiece Design Analyst:......1-855-593-6093

MDA@usps.gov

Mailing Requirements

Patrick Dinville: ......402-930-4437

Mailing Standards Specialist

Sales Executive

### Thanks to those contributing to this newsletter issue:

Dan Bargen Lynn Bergen Christy Funcke Christal Gregerson Alette Hain Mike Huddleston Kerry Kowalski Ben Yelkin Kevin Ziska Jon Zvolanek